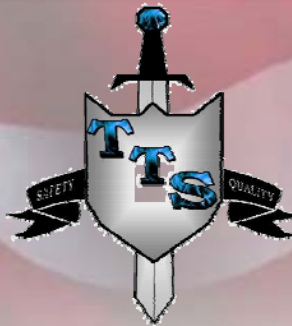




# Valiant Management & Holdings

**Featuring : Why We Work Safe**

**Providing  
Management and Financial and  
Administrative Services to :**



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# Carsey's Corner

I would like to start off by thanking everyone for their contributions this quarter. Your efforts have not gone unnoticed. As I stated many times before in this space our success is a direct result of the efforts our team members put forth on a daily basis.

Those efforts are the building blocks and cornerstones to not only our success but our growth as well. Those building blocks are safety and quality, process's and attention to detail. Some may say you left out customer service. I didn't. Customer service is the mortar tying those building blocks together. Customer service digs its roots into every facet and function of our jobs. That's who we are! A service provider for a customer, nothing more and nothing less. There are numerous tenants that make an organization a great service provider.

I want to focus on one. That is accountability. Accountability at its core is nothing more than an acknowledgement with action. An acknowledgment of what and who we are. An acknowledgment of what was or wasn't done. That acknowledgment guides us to stay the course or reevaluate and change directions. The action part is putting in the work needed. Accountability has to be the key driver in our success moving forward. It has to be the mindset of each and every team member within our organization. Accountability is not just raising our hands when we may have had a misstep. That is the acknowledgement part. It is putting the work in to ensure we do not continue to have that misstep. That is the action part. You can't have one without the other. Accountability is not just about mistakes either. It is a call to be better.

I recently read the statement that good is the enemy of great. At first glance the statement may not make sense. In order to be great one would have to first be good, right? How are they contrasting things? Well they are. It's human nature to become satisfied. For example why should I challenge the process if it's working well now? We are good with the way things are. That mindset doesn't allow us to look for a better way. We become satisfied with who we are and not what we can be. That is what accountability is for me. Are we looking for better ways to service our customers? Are we looking for better ways to be more efficient for our customer?

Are we challenging our process's to ensure we are doing things as safe as possible? When we are accountable to one another and more importantly to our customer it drives us to try and be better always. Again I want to thank everyone for their contributions and leave you with this. Let's be accountable and Let's be great!!

*Brian Carsey*

*Quality Policy*  
*We will Do the Right Thing*  
*At the Right Time*  
*For the Right Reason*

# Environmental Best Practices



# Nashville

Here in Nashville we have taken a very “hands-on approach” to management. Rather than have terminal or assistant managers in the office all day, we like to be out in the yard, where the work is, from Safety brief to close of business. In doing this, it allows us greater flexibility in training our new employees by reviewing their work as it is happening. Any corrections that need to be made to technique or safety awareness can be addressed on the spot, not later in a safety brief; (although this is still covered with the crew daily).

By being where the work is (TDSI Vision) we can prevent many instances for potential injury or damage as they may be occurring. We are not reactive, we’re proactive. This is also a great way to keep your senior employees accountable. By being where the work is, employees know they are constantly being reviewed, but also that they have someone at all times to answer any questions or safety concerns they may have. They don’t have to stop productivity in order to find a manger because one is constantly there with them. By taking safety personally, management as well as our employees have all managed to keep Nashville injury free for over 950 days.

I’ll close with a small example; Here in Nashville, while cleaning the yard, I discovered a scorpion under a rock. Not being from this area, I didn’t even know that was a possibility here. I immediately briefed the crew, but after, I also looked into some of the other “friends” that might be lurking in our yard. Turns out there are 2 types of scorpion and 3 types of poisonous snakes found in Tennessee, all of which could thrive in our yard. I briefed the crew on these critters as well as where they are likely to encounter them in our yard. If you manage a terminal in a part of the country you’re unfamiliar with, it might be worth the time to look into the local “dangerous” wildlife before someone grabs a “stick” and it turns around and bites them...



# Wentzville

As a safety practice at the Wentzville facility, we have started using a log sheet showing each track and which crew members are assigned to de-chock each specific deck and which side for each track. This aids us on monitoring where all crew members are in case of emergencies. In addition to that this gives us the ability to track the progress and the quality of work for each member more efficiently. Crew members have become more focused on their impact to the success of the teams goals seeing their names in writing and how they rank with their peers on the log sheet. During inclement weather, we now have a tool which allows us to respond faster to reaching crew members and keep them safe.

# Wayne

Here at Wayne, our main focus is to continue working safe each and every day. We work safe by starting off our day with a safety briefing.

This allows our employees to really focus on what matters most (staying incident free). When we brief our employees we like to keep the floor open for any comments or questions they may have about the briefing. We also like to go out in the yard every day to demonstrate different safety topics that we may have went over in our morning briefing such as (3 points of contact, pinch points, etc.). We as managers stress to our employees to always be aware of their surroundings, report any and all possible hazards and to always remember that no job is more important than their safety. That is how we here at Wayne focus on safety awareness.

Ryan Gerbo  
Team Wayne



# Jacksonville

Just look at how many workers are injured each and every day in this country. The injuries are from minor to serious some crippling/disabling and some even fatal. That means that each and every day that you go to work you should be committed to do everything possible that you end your shift and return home to your family the same way that you left.

The main reason we should work safe is to make sure we make it back home safely, not just from work but on our way home as well. Take that extra second to make the right choice.

Here in Jacksonville, we follow all work procedures and never take short cuts with our safety. We take the extra time to get it done right and safely there are hundreds of injured workers that say, if only I would have done it the way I was supposed to. When you get home just look at your kids and family playing, happy, smiling, and enjoying life and then you can say to yourself, working unsafe is not an option it's the right thing to do.

# Lawrenceville

It is very easy to focus on our written facility safety rules and procedures and forget about some very important unwritten rules on taking care of our associates. Focusing on the unwritten rules can prevent almost as many injury claims during this time of year as focusing on the written. There are not any written rules on how much an associate has to drink but here in Lawrenceville we are making sure that all associates are drinking fluids constantly during the day and offering them water even if they are not asking for it. It's easy to get caught up in your daily activities and not realize how much fluid you have lost. I would encourage everyone to share with their associates the importance of staying hydrated and regulating their body temperatures in all types of weather.

Dehydration can cause confusion and dizziness that may lead to an associate falling off a railcar or making a poor decision while handling a customer's product. Some preventative measures we have taken here in Lawrenceville include use of Sqwincher Electrolyte powders to go into the associates water that will replace minerals lost while working. We also have Sqwincher Sqweeze frozen electrolyte bars in the freezer for the associates to eat throughout the day to help replace minerals and cool the body core temperature as needed. We are our brother's keeper and our associate's safety is our number one priority.

# KC - Drive Away

The Kansas City Ford Motor Assembly Plant (“KCAP”) is the main artery for Drive Away operations in Kansas City. It is a unique facility given the small size of the yard, with ideal capacity being around 900. Given the high levels of production, the capacity is often exceeded, thus placing three carriers in the unenviable position of shipping units from a congested yard. Given the limited space within which to work and move units, attention to detail at all times is critical to avoid accident and injury.

The Drive Away program in Kansas City moves approximately 1000 units by individual driver daily to keep up with customer demand. The exposure to risk is high, and attention to detail and diligent enforcement is critical to keeping the customers’ product damage free, and TLC employees injury free. This is one of many extra precautions that has been implemented in the program to maintain our attention to detail.

Mitch Mobley  
Kansas City Drive Away  
Area Manager

# Kansas City

Kansas City is known for having great barbeque and weather that can change from hour to hour. This Summer (July 6<sup>th</sup>) was just one of those days. A tornado warning was issued for our area with a touch down within 1 mile from the East end of our ramp. At the same time another tornado touched down 5 miles north of the ramp, causing window damage to area businesses. Immediately, we called over the radio for all crew members to get inside into the break room. One of our supervisors did a sweep as soon as people got to the building and brought stragglers in. Once we had everyone inside, we took a head count to make sure no one was missing.

Even though the sky was dark green and there were heavy winds, we missed the tornadoes and no injuries or damages occurred at our facility. Our management team followed the following simple rules:

- Keep Calm.
- Get everyone into the shelter.
- Take a head count.
- Wait for the **All Clear** to return to work.

Good planning and follow through is important for any goal-oriented task and being prepared in an emergency situation is no different.

Every ramp should have a plan in place for dealing with fire, an accident and/or your region's severe weather elements. Contact numbers, exit routes and emergency procedures should be posted and readily accessible for all employees in case any issues arise.

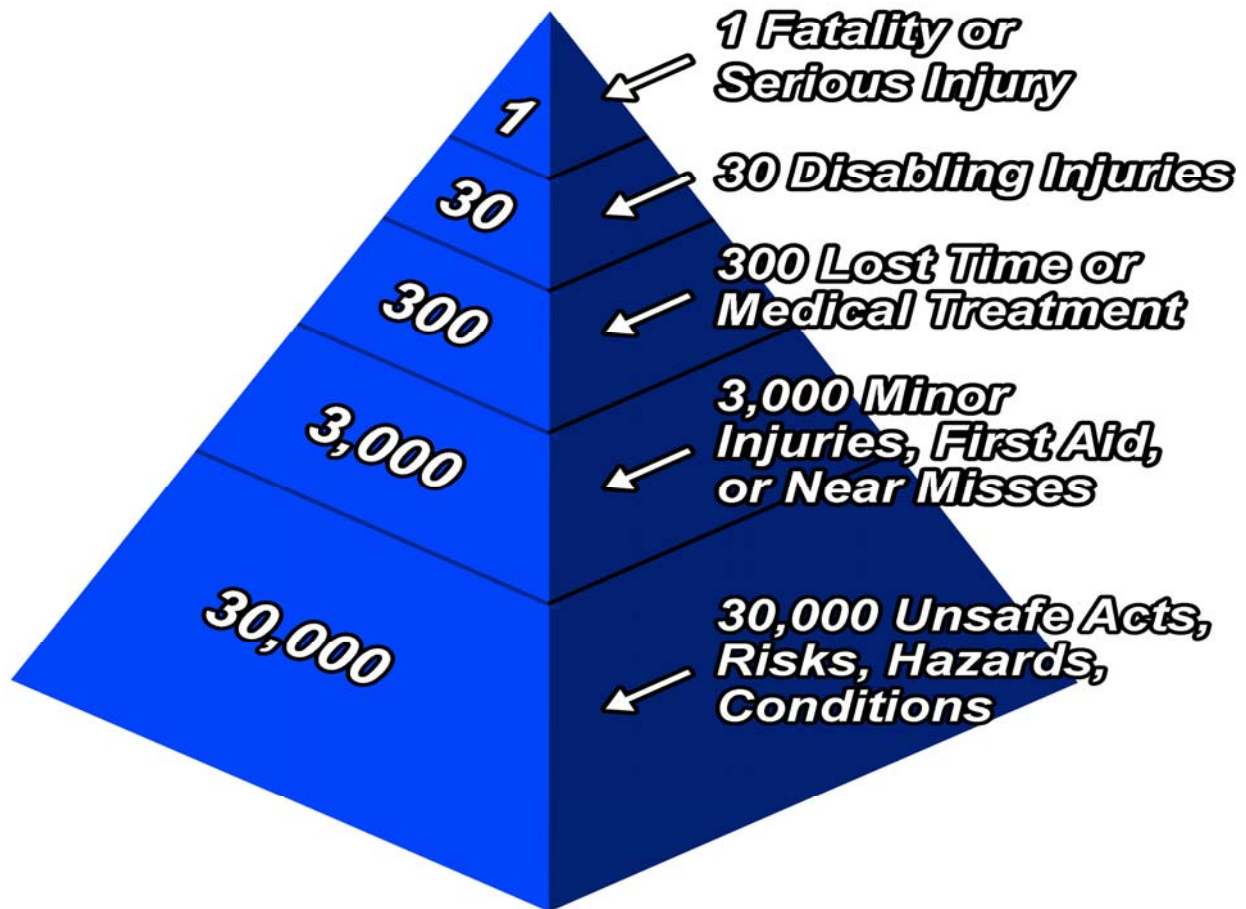
We, of course, cannot control the weather but we can control our reactions to it. By planning ahead and communicating emergency preparedness to your staff, you can be better equipped to handle the unforeseen if it arises.



# EXTRA! EXTRA!

Eliminate the many unsafe acts, unsafe behaviors, risks, conditions, minor injuries and near misses, and you will eliminate ALL the lost time, serious, and fatal injuries.

***FOCUS on the base of the pyramid!***



Considering the statistics above, we have 30,000 opportunities to prevent a serious injury or fatality. So, as you go through your normal duties, watch for unsafe acts. When you see unsafe acts, address them immediately. Don't allow unsafe acts, risks, hazards or conditions lead to serious injury or death of a co-worker.

**If you had 30,000 opportunities to prevent a serious injury or death**

**wouldn't you ? ? ?**

# Shelbyville

## Paying Attention and Being Observant in the workplace

Over the years, a lot of attention has been focused on the causes of incidents. When incidents occur in the workplace, it is important to understand what factors (human, technical, organizational) may have contributed to the outcome in order to avoid similar incidents in the future.

Through gaining an understanding of why and how incidents happen, proper methods for incident prevention can be developed. In the past, improvement in workplace safety or in the control of workplace risks has come about through the arrangements of safer processes, the better training of employees, and the introduction of safety management systems. It is argued that in a workplace which has benefitted from these types of safety awareness programs, many of the workplace accidents are now the result of operator error or lack of attention; more specifically the error of doing a job a different way from the safe way they have been trained to do it.

Safety culture is the way in which safety is managed in the workplace, and often reflects "the attitudes, beliefs, perceptions and values that employees share in relation to safety" When observing your operations and an unsafe act is witnessed no matter how small address and correct it right away! Remind the team that our goal is to provide a safe work environment and deliver a damage free product. Each day has its own obstacles that we can learn from. It's just a matter of PAYING ATTENTION."

Troy Roseberry

## KTP (prep)

KTP has made a personal commitment to safety. With all the outside distractions we face on a day to day basis, safety must be taken personally. When the whole team commits to this and looks out for their fellow associates, accidents and injuries can be significantly decreased.

Before each day of work here at KTP a safety briefing is presented based on the days work ahead of us. At this time we discuss everything from the days weather, proper PPE, to track protection and railcar handbrakes. Taking the proper steps to battling these elements will reduce the effects these elements have on our associates. KTP makes sure we always have a large water supply and also several electrolyte supplements on hand. We provide electrolyte popsicles along with electrolyte water enhancers to try and replenish what we lose while working. We stress the importance of breaks and proper hydration to all associates. With these precautions and the focus of our associates, KTP will continue to work accident and injury free while doing a quality job on the work at hand.

Taking It Personally - The KTP Prep Team

# Petersburg

At the Petersburg ramp, we not only unload railcars we are also responsible for our own spotting. Every day our switch and our rail teams do mandatory safety briefings. These safety briefings are a good way to get everyone's thoughts and heads in the correct place to be safe doing their job which for all of us is dangerous. Each day the leader of the safety brief discusses specific tasks involved in doing the day's tasks. Also, if an incident has occurred in our industry that incident is discussed to let our employees know that these things happen and to show that they can be prevented by doing what is right at the right time for the right reason.

Switch brief topics can include the importance of following posted speed limits with the locomotive, the importance of the three step system and only the person who asks for the three step can ask to have it dropped, also the importance of having the proper line of sight prior to the locomotive being moved. Other safety measures are asking for a switch double check and ensuring that the switch is actually double checked for proper alignment. This is just a little about how our switch crew strives to work safe.

Rail which is also known as the unload side of the house also does a daily safety brief. This brief includes such topics as three points of contact, ensuring all door pins are down, bridge plates are hung correctly to the high side and to the direction of travel if no visible deck height difference. We also discuss the importance of following the speed limits on rail and in the yard. Other safety measures in place include using spotter during unloading for oversized units, the movement of ramps and junctions that by AAR require a spotter.

To tie it all together, we also require a second safety brief if there is a pause or break in our work day. Why one might ask? The same reason we do one prior to starting work - to ensure everyone is focused on the job at hand and ready to start work. Throughout the day it takes follow up from the leaders to ensure that safety measures are being used and followed. There are several ways of doing this. We use daily switch audits to check on our switch crew's safety and ensuring that they are doing the job to the standard. Leaders need to be out on the yard with their employees watching and observing to ensure work is being properly and safely completed. If there is an issue, it is vital to stop all work to correct the deficiency and ensure that everyone is aware of why it is unsafe or not the correct way. This is not meant to be a call out session or to embarrass anyone. Rather it is to ensure that we are all safe and able to return home to our families and to work the next day. If one person does not know why something is unsafe, you can be assured there are others on the team that don't as well. We also ensure we follow the required training and ask questions of the team to ensure everyone understands why we work the way we do. Work safe and work hard it is ok to have fun as long as it doesn't interfere with safety on the job.

Jamie Clark

**Safety**  
**Is**  
**NO**  
**Accident**

**Send**  
**Associates**  
**Home**  
**Safe**  
**Everyday**

Valiant Management & Holdings  
Loss Prevention

# REMEMBER

**YOUR SCORES WILL ONLY BE AS HIGH AS YOUR DAILY  
EXPECTATIONS!!!!**

**A** lways

**A** udit

**R** eady

**Be Audit Ready  
EVERYDAY**

*Success Depends on  
Your Backbone  
Not  
Your Wishbone*

# Ayer

Think before you act. The one saying we preach in Ayer. In Ayer, the cone has many meanings. It is the beginning and ending stages to running our business. It is the one moment where safety meets reality. The ramp cone is set 3 feet away from the ramp tail when ramps are placed, set on rail deck, outriggers are down, and tail is down. The cone is placed back on the ramp when ramp is lowered or moved to the next location.

Safety is in our hands. We control the decisions we make. The cone allows us to understand the turning point when operating vehicles. It helps us prevent from turning pre-maturely and causing damage to our vehicles. Without the cone, we increase the chances of ruining our goal of being accident and injury free.

In Ayer, we took the time to re-paint our stand up cage on the back of our vans. The purpose of this was to ensure that our employees know we care about their safety. We wanted them to be able to visually see the cage with-out issues. We've been experiencing later rail-car spots and noticed it was getting difficult to see the cage. Our employees safety means everything to us. We placed reflective caution tape and the "Caution" word in plain view for our employees to see the importance of their next step.

Team Ayer!!

# LAP prep

Here at LAP safety is always our main focus. No matter how big or small the job might be, we are always taking precautions to make that specific task as safe as possible. Accidents and injuries can always be prevented. By paying attention to the details of the job and knowing what is going on around you, it will decrease the odds of injury.

Each morning at LAP we make sure each employee is wearing the proper Personal Protective Equipment that is necessary to do his/her job safely. Even though we cannot monitor our employees while they're away from our facility, we should do our best when they are. This will further the employees ability to stay focused on the task at hand therefore preventing accidents and injuries.

Donnie Popham  
Team LAP prep



# Mechanicville

## SAFETY AWARENESS

Safety is our number one focus as a company and here at Mechanicville. On a daily basis, we stress the importance of working safe as a team and looking out for each other. Also working safely ensures that we deliver our customers products in a timely manner and damage free which is why we are in this business and maintain a good relationship with our customers.

We first start off our day with a daily safety brief which talks about safety issues for the day and any issues that were observed from the previous day. Some of the safety topics we brief on daily are: opening and closing of end-doors, proper seating of door pins in holes, handling and set up of bridge plates, 3 points of contact, following posted speed limits, and keeping a lookout for anything that could cause injury or damage to employee or products. Then as we go through the day, managers are always outside with our unloaders helping and monitoring how they are working and making sure they are using safe practices. If we see an unsafe act, we are right there to correct it. First and Foremost, managers have to lead by example because our Associates are also watching us as we are them. No job or task is too small or large for us not to practice safety and do it the proper way.

As our tasks are manually draining, it is very important for us to stay hydrated even in the winter months, but even more important in the warmer part of the year. Employees are always briefed to stay hydrated and be on the lookout for heat exhaustion - not only in themselves but in others around them. We always have plenty of water and Gatorade here on site so that everyone can stay hydrated.

We can all agree that safety is everyone's responsibility and as managers, it is our duty to make sure all everyone is properly informed and always focused on the task at hand. In our jobs, all it takes it a moment of distraction for an injury or accident to happen.

Our number one goal is to continue to work in 2015 accident and injury free and the only way is for all to be well educated, informed and focus on the task at hand.

Team Mechanicville

# Strawberry

Accidents and injuries occur for many reasons. Unfortunately, too many employees and supervisors tend to look for "things," or excuses to blame the accident or injury on, instead of looking for the root cause – which usually points directly at the unsafe acts of people. At Strawberry, we are continuing to look for different ways to ensure the safety of our associates and the way we handle our customer's product, so we can deliver a damage free product. We want to consider the possible injury and accident-causing excuses below and prevent them from happening.

## **1. Taking Shortcuts**

Every day we take actions to hopefully make our work faster and more efficient. However, make sure these time savers don't risk your own safety, or that of others. Shortcuts that reduce your safety on the job are not shortcuts, but a recipe for injury.

## **2. Being Overconfident Confidence is a good thing**

Overconfidence is too much of a good thing. Being overconfident can lead to the "It'll never happen to me" attitude, which can quickly put you in harm's way.

## **3. Starting a Task with Incomplete Instructions**

To do the job safely and right the first time you need complete information. Ask questions if you need to. You'll be more likely to do the job right, on time and without injury. It isn't dumb to ask questions; it's dumb not to.

## **4. Poor Housekeeping**

A quick look at your site's housekeeping usually provides a good indicator of quality, production and safety. Poor housekeeping not only creates all types of hazards, but sends a bad message about your work and your company. Practice good housekeeping. Your job will be safer and more productive as well.

## **5. Ignoring Safety Procedures**

Thankfully, the individuals that ignore or purposely break safety rules are few and far between. But not only are you breaking company rules, and may be disciplined, but it's just a matter of time before that "accident/injury" occurs. If you're one of these individuals – now is a good time to change your ways.

## **6. Mental Distractions from Work**

Having a bad day at home and worrying about it at work is a hazardous combination. Dropping your mental guard can pull your focus away from safe work procedures. Don't become a statistic because you took the focus off the task at hand.

## **7. Failure to Pre-Plan the Work**

We have all heard the saying "Plan Your Work and then Work Your Plan." The saying works. Well planned work doesn't usually result in accidents and injury. Always plan your work – and include safety in that plan.

These are just seven examples of things that can cause issues at any given yard, which can be controlled. Strawberry strives for excellence and if we see any of the things listed above we correct them. We do this by being where the work is, holding individuals accountable and following the policies and procedures that are put in place.

Thea Whitehouse-Strawberry Yard Terminal Manager

## Melvindale

In our fourth year at Melvindale we are undergoing changes for the better.

Recently we have been in the midst of remodeling the Rail Quest office as well as our Conference room. Although, space has been tight, we have managed to accommodate our friends at Rail Quest.

As always, Safety is our top priority. We just added 10 ft. flags to our golf carts to increase visibility. To ensure a safe working environment is always maintained we have increased our safety meetings. We encourage our employees to provide us with feedback and ideas to improve.

Our employees have been working long and hard to accommodate our customers' demands. We are proud of our employees and their accomplishments. Ken Manfre recently had another grandchild. Charles Cobble has decided to follow his dream of becoming a police officer and will be taking a leave of absence to go to the police academy. Our supervisor Jacob Holloway has become a valuable asset since his arrival in February.

We are now in the process of hiring new employees. We are seeking motivated candidates that are eager to be part of our amazing team.

## Sterling Heights

**Safety awareness :** I have spent the last few days trying to come up with something to write but it is not as easy as it sounds.

**After all it's been over three years without an incident at Sterling Heights. While I cannot think of any one specific example of what we are doing that is responsible, I know it is many things.**

**We have a wonderful group of Associates who not only understand that they are responsible for Safety and Quality but take pride in their accomplishments.**

**We continue to discuss issues during briefings and ensure issues from our industry are communicated but it comes down to the crew. They care about the job they do, they care about the customer and they care about each other. They help the Managers keep an eye out for anything that appears to be unsafe and assist in correcting the issue immediately rather than later.**

**Communication is key - we remind each other of weather conditions (hot or cold) and what needs to be done to keep working safe. There is no horseplay, excessive speed or mishandling of units. We remind each other to maintain 3 Points of Contact and the list goes on and on. Maybe this is the difference - the only thing longer/stronger than that never ending safety list is our commitment to it.**

# Jefferson Ave

Safety is always our foremost concern and being safe comes from being aware of your surrounding factors whether they are environmental, moving equipment, yard conditions, and conditions of equipment or human factors. Our attention to detail is paramount to ensuring our customer receives a damage free product, by working as a TEAM we ensure that this happens. By briefing everyone on unusual occurrences and incidents throughout the network it raises everyone's level of consciousness and keeps them focused on the task at hand and reminds them, that it's not "IF" it will happen but a matter of "WHEN" it will happen if safety policies are not a matter of practice.

**REMEMBER SAFETY IS EVERYONE'S RESPONSIBILITY**

John Mahaney  
Terminal Manager  
TLC-JNAP

# Chattanooga

Recently here in Chattanooga, we found signs of deliberate destruction of an autorack with an attempt to injure someone with the vandalism. The culprits purposely cut some of the grab irons at the top of the latter with a hacksaw. This could have caused serious injury to who might have used the grab iron to enter or exit the rail car safely. Luckily no one was injured it was noticed before anyone was able to let this type of vandalism do any harm. The car was later repaired before continuing on its route.

In our efforts to combat and revile these compromises of our safety, we will be diligent in finding ways to maintain our awareness and attention to detail. Some of the ways we are trying to improve ourselves here are by including more items on our checklists in pre-trip inspections.

The morning briefings and safety topics keep issues like the before mentioned fresh in our minds every day and to always stay on your toes and not be complacent. Allowing for proper breaks especially in inclement weather helps with keeping my team at the top of their ability to spot and identify issues. With this being said, we will continue to improve and be more aware of our job at hand.

Team Chattanooga

# Winston Salem

## Focus on Safety

Management and supervision are the starting point for safety. The daily shift briefings are not just a time to have a topic of the day and have employees sign a log book. Managers and supervisors must use this time to evaluate employees, do they have the proper PPE, the proper uniform, a positive attitude for a safe work day. It is an opportunity for communication and input from employees. The shift briefing should be a discussion for everyone to participate in. The safety briefing is the time to discuss incidents that did not happen or “close calls”, to understand what was done incorrectly and how if done correctly the close call would have been avoided. If we allow close calls they will happen again and again until they do result in an accident or injury. The pre shift briefing is an opportunity to make a commitment to a safe work day, and that commitment should be made each day. Setting safety goals such as no accidents or injuries for the year is great. But the only way to get to that goal is to be accident and injury free each and every day. Management has the responsibility to hold the employees responsible for following safety procedures and employees have the duty to go home to their loved ones as healthy as they left to come to work. Staying focused on safety is a team effort and we all must participate with a positive attitude to staying safe.

Here are a few safety attitudes we must know and live by.

- An accident can happen anytime that we take a chance.
- Accidents can be prevented.
- To work safely is a demonstration of good sense and skill.
- We can always take the time to work safely.
- If I always practice safety, my co-workers will follow my lead.
- Always stay alert and focused.
- Do not let an unsafe act go uncorrected.

Safety is everyone’s responsibility. It is a commandment within itself. It is based on deliberation and an understanding of consequences. Safety must be the first consideration whether you are at home or at work.

Ben Winkler  
Winston Salem

## NS / NSTBC Awards



**Melvindale, Michigan - Best Origin AAR Audit**

**Petersburg, Virginia - Safety Excellence Award**

**Buechel, Kentucky - Safety Excellence Award**

**Mechanicville, New York - Safety Excellence Award**

**Ayer, Massachusetts - Safety Excellence Award**







# Bulletins / Reminders

## 2013 AAR Rules Reminders

### Key Notes :

Auditable items will be audited and scored throughout the duration of audit

Auditable items are weighted and individual section impacts vary based on question weights

### **Post loading Associates MUST complete AAR written test during audit**

1. Deck Heights Equal : Deck heights of 3” or more must have spotter. Deck heights of 4” must be re-spotted
2. Proper hand brakes set : Railcar handbrake confirmation will include visual review of the piston position
3. Track protection : Tracks must be protected with blue flags / signals, derails, etc. before any work is performed
4. Clothing condition : All yard personnel subject to audit
5. Avoid touching : All yard personnel subject to audit
6. Speeds (Rail and Multi-level) : speeds will be rounded down to whole number
7. Cell phone (electronic devices), lounging / smoking : Applies to all electronic devices - including 2-way radios - and includes lounging / smoking / eating in units
8. Ramp Properly Positioned : Only tires can make contact with any part of the ramp. Contact of more than 2 seconds with the 3 rd rail (chock rail) on tri-levels will be considered an exception
9. Obey posted traffic patterns : All traffic patterns and safe driving habits must be observed. Driving units against directional arrows or cutting across loadlines will be considered an exception. All passengers must be fully seated prior to crew vehicles moving
10. Door opening carefully : Applies to all yard personnel. Damage noted in bay that can be traced to improper door opening will be considered an exception
11. Protective coating on tools : Applies to all tools and devices - including inspection devices and clipboards
12. Seat position : Origin on-rail : seats are to be pushed back in the full rear position

# N to N



Proudly serving our Customers  
Accident and Injury free !!!



Division # 1  
Accident and Incident Free



Division # 2  
Accident and Incident Free



## Services Include

Track Inspections and Repairs - Facility and Equipment Maintenance - Equipment Transport - Crack Fill - Seal Coat - Striping - Snow Removal Services - Ramp Painting and Repair - Landscaping and Grounds Maintenance

*We are a 'One-Stop' Shop for all our Customer's Needs*

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Fax : 502-633-9261



Collectively Working to Revolutionize  
Customer Service through  
Continuous Improvement

# Valiant Management and Holdings



## ISO Certifications

### ISO 9001



### ISO 14001



### ISO 18001

